



Urmi Athavale - 00:00

Okay, I'm sharing the mobile screens first. Is it visible?



Ashwini Hirekodi - 00:11

Yes.



Urmi Athavale - 00:12

Okay. Hello?



Vijay Agarwal - 00:20

Yes. You can give a quick walkthrough of what we have on the screen.



Urmi Athavale - 00:25

Okay. Okay. Okay, Emily. So this first screen is basically like the dashboard. If you've seen the web portal dashboard that we have made. So it is similar to what is, what information we get on the dashboard. Like what are the total number of claims, what is in pipeline, the count of claims that are in pipeline, the ones that need review, the ones that have been completed. And it shows the claims which have been made today and what state they are in, what codes are assigned to them, and what is the confidence in terms of AI confidence levels, if any flags are there against those claims. So a brief summary, like details are present over here related to the claims in the first slide when he logs into the application. Okay, so this is the first slide.



Urmi Athavale - 01:20

Then the second slide is where you can search a patient. If you want to search for a particular patient, like suppose John Doe, or you want to search by either the name or the mrn, you can directly search from here. Okay, so this is the list of the patients that have been uploaded. Like if the claims have been uploaded for 10 patients, then the list of 10 patients will be visible here. And if you want to search from them either through the name or through the mrn, you can search and you can click on the detailed version of details of those that particular patient or that particular mrn. Okay, next is the templates. So these are the templates. So we've been given a few specific surgeries, right? Like lumbar fusion or cervical disc replacement.



Urmi Athavale - 02:09

So whatever specific type of surgeries are there, they've been listed down as templates along with the codes that are assigned against those surgeries. So this is the list of the templates. If they want to select one particular template, like one, or if they want to select multiple, they can select it from here.



Emily Clifford - 02:30

Okay.



Urmi Athavale - 02:31

For the claim, like if they want to enter the details for a particular patient and they want to select a particular surgery or a particular type of surgery, so they can select it from the list over here. Okay. Okay. And the next. Can I ask you something?



Emily Clifford - 02:49

If you. If we're using. If we select a particular template, but we need to modify a code, whether it's remove one or add one, can we do that within those templates or would we be needing to create a new template?



Urmi Athavale - 03:06

Ashwini, can you answer?



Vijay Agarwal - 03:08

Yeah, so you will be able to add more in the dictation notes. Modify the template as per the dictation.



Emily Clifford - 03:16

Okay.

Urmi Athavale - 03:17



Yeah. Okay. The next part is if he wants to record. If the person wants to record a dictation so they can directly record a dictation. Your currently we only have pause and play options. So. So we will be adding another option which is a cancel option as well. Okay. So that is currently not here, but we'll be adding that. If they want to cancel that particular AI dictation, the note that they are recording at present and if they want to cancel that, so they'll have an option to cancel that as well. So this is that particular thing where they can record their notes. And after you've recorded, you can upload that dictation. If you want to create another dictation, you can create it from here. Okay. Okay.



Urmi Athavale - 04:12

And the next is if you've seen the web there are like as I already told you, it gives you status wise emails. If you've seen claim review section review claim of that web portal screen, I'll show that as well. So that shows status wise information like how many are in ready state, how many are in flag state, how many need review. So that particular information is present over here. So if four claims are pending review it will be highlighted above like urgent important, like in a similar fashion that you see it on the web portal.



Emily Clifford - 04:52

Okay, can I stop you for a minute? So go back up to where it says needs review. So if I. Sorry right there. So if John Doe for example needs review, is it going to tell us what is still pending when we click into him into that patient? Like how will we know what is left for the stages?



Vijay Agarwal - 05:13

So the review approval process really happens on the web dashboard. Yeah, not on the mobile. Mobile is mainly for taking dictations and for the, you know, doctor to know if there is any claim stuck.



Emily Clifford - 05:34

Okay, so you so on mobile we won't be able to see the detail.



Vijay Agarwal - 05:39

Yeah, we have not, you know, build that process on mobile. We actually want to keep the mobile very simple. Mainly photobaton dictation and just so the doctor knows that his dictation is submitted to the case.



Emily Clifford - 05:51

If we did want to add that only because I know Dr. McHugh uses his mobile primarily. If we did want to add that. Is that something that's very complicated or can that be added?



Vijay Agarwal - 06:02

I will, you know, get that verified if we can bring the same screens and process. But generally the challenge with mobile is when you are trying to approve or make any modifications to the flow and if there is break internet then there is complexity to handle those Intermittent network situations.



Emily Clifford - 06:22

Okay.



Vijay Agarwal - 06:23

That's the only bit. But I will work on that with the team and come back.



Urmi Athavale - 06:27

Okay.



Emily Clifford - 06:27

It would just be good to know if it's a.



Urmi Athavale - 06:29

If it's still great. Okay. Okay. And this is where you can approve or reject the claim based on all the information that has already been inputted inside the claim. As we've already discussed, right now there is no functionality to edit it over here in the application. You can view it and you can either approve or reject it based on the information that has been inputted at the start. Okay. Okay. So this is that screen and this is the overall dashboard sort of representation which gives you an bird eye view of how many claims have been reviewed today, what is the

percentage of same day capture, how many are pending review. Okay. And the team performance, if multiple people are using and reviewing claims on that particular day. So what is the team performance and how many claims are in pipeline?



Urmi Athavale - 07:27

Like how many are ready, how many are approved in processing in draft? So basic dashboard type of structure is present over here. Okay. And the last screen, this is basically the integrations that we have done up until now. So what are the, what are all types of integration that we have done? Like Athena, is there Epic, is there Llama LLM interface inference? If all those type of integrations that we have done so as well as the compliance details. So all this will be visible in operational. Operational details.



Emily Clifford - 08:02

Okay.



Urmi Athavale - 08:04

And the last is the push notifications. So if a new claim is ready, if speech to text is complete, for whom it has been completed, and if the transcript is ready. So all that kind of information the user will receive as a push notification as well. Okay, so this is the last screen. Up until now we've made these many screens for the mobile mockup as part of the mobile mock ups.



Emily Clifford - 08:31

Okay, that looks great. And then once something is approved, maybe you'll take us through that on the desktop. Where, where is it going next?



Vijay Agarwal - 08:40

So once it is approved, it goes directly into the claim system, whether it is Athena or epic.



Urmi Athavale - 08:48

Okay.

Vijay Agarwal - 08:50



That is the reason why we have been talking about the API integrations.



Emily Clifford - 08:53

Yeah, right. Okay.



Urmi Athavale - 08:57

Yeah.



Vijay Agarwal - 08:58

I mean technically we did not need a approval in IMDb because the expectation and idea was that once dictation is made, we do all the AI processing and we submit the claim directly into the billing system and in a draft state. And the biller can then check the system which is Athena or Epic, and he can then approve or reject or make modifications directly. But, but since we don't know how that API integration is going to work. So we are creating the additional approval mechanism in IMDb just to be on the safer side.



Emily Clifford - 09:34

Okay. Okay, great.



Vijay Agarwal - 09:36

Okay, let me give the walkthrough on flash boot.



Urmi Athavale - 09:42

Yeah. Okay, just give me one second. Sure. Okay. Is my screen visible?



Emily Clifford - 09:50

Yes.



Urmi Athavale - 09:51

Okay. Okay, so. Okay, so this is the dashboard, Emily, the thing that I showed you in the mobile screen, like the dashboard, the claims which have been done, which have been approved, which are pending, the total billing amount that has been made, the total bill. Okay. And the pipeline. So all this information you can see on the web portal as well. This is the first thing that the user will see after they log into the website or they access the website. Okay. And who is the provider? How many claims have been made by that provider? Okay. And if there are any flags against the claims that have been made. Okay. And the status that I was telling the patient wise status that is present in the listing view in the mobile screen.



Urmi Athavale - 10:40

So you can view that as a, in a tabular fashion in the review queue. So the patient, the procedure, the payer, if there are any flags, and this is the status. Okay, and who has been, who it has been assigned to, you can filter it based on the status. And currently as the claims are being processed, that the information gets added into the table in that format. So if you want the latest one to be updated above so that kind of sorting can be managed. Okay, so this is the first screen. The next screen shows the analytics.



Urmi Athavale - 11:18

So all AI percentage, like AI related, whatever processing we are doing, what is the percentage of accuracy that we are achieving, whether it is overall AI accuracy, if it is speech to text accuracy, if it is approval time, how much has it taken compared to how much it was taking manually? So that kind of statistics, comparative statistics, can be seen in analytics and you can also see submissions which have been made by payer. So if there are multiple payers, which pair has made how many claims, how many claims have been submitted per pair in that particular month? Okay, so that you can see as well as there are some human correction rates, right? So against the procedures, you, you convert them into ICD codes and how much, how many of them have been converted into those particular codes?



Urmi Athavale - 12:17

Or what are the percentage of procedures or like terminologies that have become been converted into codes. So you can see that over here as well. Okay, so that is over here. And this is just a graphical representation of the targets that have been achieved today and the targets that have been achieved today versus those that have not been achieved. In a weekly week, in a particular week as well as on that particular day. Okay. This is just a pictorial representation of that. The next screen is the claim detail screen. So in the claim details first we'll see the, you can review like the one, the claim details where in the mobile screen it was giving you to approve and reject. So what is the AI confidence of that?

Urmi Athavale - 13:13



Like that particular claim and if any particular modifier or any particular section of the claim has low confidence, which the AI has detected. So the AI will also suggest a fix and if you want to accept the fix, then it will get modified inside the claim. If you want to override it, there is an option to override that as well. So you can see the confidence score, you can see the original transcript that has been recorded, original transcript over here, along with the recording, actual recording that has been done and as well as the audit trail like from the start, like from the initial state when the recording was started, till the last step, till the claim has been submitted or approved or rejected or whatever stage it is in currently.



Urmi Athavale - 14:08

So the entire sort of communication timeline sort of thing you'll be able to see over here, but it is just a phase timeline sort of thing. So at what phase, what time this particular dictation has been started, at what time the codes have been mapped, if a flag has been raised and if it has been reviewed and clarified. So what is the timeline for all those changes or modifications or entries that.



Emily Clifford - 14:35

Have been made now in what format is. How does notification look? So if you're the biller, what are you receiving after Dr. McHugh puts in the dictation? Like, is there an email? Is it a, you know, a pop up on your mobile or desktop when you're in lambilly? Like, how is he learning that there.



Vijay Agarwal - 14:55

Is an email that will get sent immediately in that workflow?



Emily Clifford - 14:59

Okay.



Vijay Agarwal - 15:02

We will also share the flowcharts of the entire user experience that will give you this view of how actions and notifications are happening within the whole ecosystem.

Emily Clifford - 15:13



Okay, that's great. When does that happen? When will you share that? Is that later on in the process?



Vijay Agarwal - 15:19

Yes, we are right now in that process. We are a bit ahead in the journey where we have gone ahead and done the mock ups before the workflow because were waiting for the API things to happen, but now that we have the source of downloading the documents ourselves. So the next step is for us to do the workflow and then share with you the whole user experience.



Emily Clifford - 15:44

Okay.



Vijay Agarwal - 15:44

It should be another two weeks so by end of next week is when I expect that entire flowchart to be released.



Emily Clifford - 15:50

Okay, great.



Urmi Athavale - 15:53

Okay. Should I continue? Yes, please. Okay. Okay, so in the next tab of the claim detail you'll be able to see all the claim related information, the technical information, like if it is a group health plan, what type of insurance it is, what is the insurance id, the patient name and the entire. It is sort of like an invoice. So you can print or you can export the same and it will show the cumulative charges as well. Your. Okay, so this is all the technical details related to the claim. You'll be able to find out over here. Okay. The next is the patient information map side by side against the insurance details, the patient demographics, the entire details of the patient as well as the insurance details. So this you will be able to see in patient info in the claim details tab. Okay.



Urmi Athavale - 16:48

And here, this is the policy management screen that we've made. If you want to add any policy over here so you can upload, if there is any new policy you can upload it over here. And if any current policy and update is required or if you want to update any current policy, so you can do that as well. So this we've made like a, this we've made for a mock up purpose, but this is possible to do. Okay. And this section is the administration section, the section which shows the number of users that are active, if they are currently active right now. So it will show if they've logged in based on their latest login, if they're currently active or not, if the MFA has been enabled or not. So and as well as their role in the system.



Urmi Athavale - 17:43

So because according to the role the access will differ the web portal access.



Emily Clifford - 17:48

Okay.



Urmi Athavale - 17:48

Okay, so this is the user information and this is the integrations that I showed in the mobile screen as well. So the integrations that have been done up until now, if there are any additional integrations that we require further down the line. So those will also be visible over here in the dashboard. Other than these, this is the overall configuration. Like what is the config, what is the manual coding, what is the urgency AI confidence? What is the AI model? This is basically related to the integration. What are the configurations related to those integrations that have been set currently in the system? And this is only accessible to the admin user.



Urmi Athavale - 18:31

So if a user is a patient or a doctor, he won't be able to see and if his role is not admin so he Won't be able to modify or see any of these details. Okay. And compliance is. What are the compliances that have been enabled for the system for the dashboard. So all those details will be. You'll be able to see in the compliance and the audit logs the timeline that I had shown above. So. So you can hear the audit. Let me just show you again this timeline audit trail.



Ashwini Hirekodi - 19:11

Okay.



Urmi Athavale - 19:12

So this in just in a tabular format you'll be able to see in the audit logs as well.



Emily Clifford - 19:18

Okay.



Urmi Athavale - 19:19

And you can export that as a CSV. Okay, great. So this is the end of the.



Vijay Agarwal - 19:27

What we have done is taken care of the configurations when we do multi clinic deployment and also taking care of the auditing and compliance needs to capture every action that happens in the system and any modification that is made in the system, like an audit trail.



Urmi Athavale - 19:44

Okay.



Vijay Agarwal - 19:45

So these are some of the compliance requirements that generally come, you know, happen in a healthcare system. So with that perspective, we have designed these screens for you to get an idea of look and feel and to. And then to look at the workflow that we will send you as a flowchart and ask us any questions if you think something is broken in the flow like you just did. So those are the things that we want to brainstorm with you to make sure that all the journeys that we can imagine today are completed.



Emily Clifford - 20:18

Okay, great. It looks great. Thank you.



Vijay Agarwal - 20:22

So we have a document version of this which we call a software requirement specification document that you are supposed to get. We are working on the flowcharts that are easy to understand for you instead of reading a 30 page document. So we will share both of that with you as soon as we are done with the flowcharts. Expect that to happen in less than two weeks.



Emily Clifford - 20:43

Okay, that sounds great. What do we still owe you? Did you get our. Hold one second. There was.



Urmi Athavale - 20:53

One second. I just want.



Emily Clifford - 20:54

I'm reviewing our list. Oh, did you get. I know that we had uploaded about 20 historical cases of denials. Did you get the last 10 or do we need to follow up with the billing team to get those last 10?



Vijay Agarwal - 21:15

I think we got a few dictation notes from Yani and we also got those historical places. I will first get those.



Emily Clifford - 21:30

You're breaking up. Aj. I didn't hear what you said.



Vijay Agarwal - 21:34

Sorry. So, Emily, we received the first batch of those past historical cases and the dictation notes. We will process it first to see if we need more. Otherwise we will be able to manage with what we have got.



Emily Clifford - 21:51

Okay. Yes, please let me know because I believe they did 21 of the 30. But if you need more, I'll get in touch with them to send more.



Vijay Agarwal - 21:58

Sure, yeah. Okay. Only you have a question.



Urmi Athavale - 22:02

Okay. Emily, related to the access? No, you've given us the. You enabled HIPAA for us. But actually you know, there are some a few more accesses that we require which the admin can only provide. So I'll just share those screenshots with you. Actually, whatever work we've done up until now, that has been rolled back because we don't have the right accesses. So I'll just share that with you. I'll show it to you right now and I'll mail you as well. I've just received the screenshots, so let me just show it to you. Okay, so yeah. Are you able to see my screen? I am, yeah. Okay, so let me just show you the list of accesses. Okay. So these are the roles that we require the access for because of which we are not able to see anything.



Urmi Athavale - 22:58

Like whatever we did, it has all been rolled back up until now.



Emily Clifford - 23:03

So yes, this is what I had asked for screenshots last week about the. The cloud permissions because it looks like in the original direction you gave it was just a duplicate of the screenshots for the baa.



Urmi Athavale - 23:19

Okay. Ashwini, do you want to add anything like where Emily can be able to get this access to us for.



Ashwini Hirekodi - 23:28

The super admin needs to give the access. So the earlier the steps that were followed, they can use the same to give these access as well.



Emily Clifford - 23:39

If you could just send me image like screenshots of where I go to give you permission that would be most helpful.



Urmi Athavale - 23:49

Okay, Ashwini, can we do that? Are there specific other than this like where she can, where we can tell her click step by step where to click and where to provide permissions?



Vijay Agarwal - 24:00

Yeah, so what we would do Urvi, whatever permissions we are missing here, just request access within the portal. That will trigger a email notification to the admin of Mechu neurosurgery domain and then they would be able to review all the accesses we need and give us that.



Urmi Athavale - 24:18

So are you saying to request permission from here only?



Vijay Agarwal - 24:21

Yes. Yes.



Urmi Athavale - 24:23

Okay. Okay, we can try that. Yeah.



Vijay Agarwal - 24:25

Request that will be easier for Emily as well and their team.



Urmi Athavale - 24:29

Okay.



Emily Clifford - 24:30

Another way as well. If you want to give me screenshots, I'm happy to try that. I can try both.



Vijay Agarwal - 24:36

Yeah, we will do both. We will request and also share the screenshots with you.



Urmi Athavale - 24:41

Sure.



Ashwini Hirekodi - 24:42

Would you just give me one second? I'll just confirm if the request has already been done from iron. So if it is done, then they can check that?



Urmi Athavale - 24:50

Sure. Yeah.



Ashwini Hirekodi - 24:51

Just give me one second. I'll be back.

Vijay Agarwal - 24:57



And apart from this, do we have any other follow up questions pending? There was, there was one.



Urmi Athavale - 25:03

There's one question. There's one question in the flow. I think so you had commented if there are. There is one system or there are multiple systems. Right. In the first five, like wait, the clinical flow, right? Yes, I'll just show that on the screen. One second.



Vijay Agarwal - 25:35

So, Emily, basically the two documents that you shared with me, which is the claims, Right? Yeah. So we needed some clarification on how many systems are involved across those stages. So I had made a comment and tagged you not sure if you received it?



Emily Clifford - 25:57

No, I didn't. Where did you tag me?



Urmi Athavale - 26:00

Okay, so in the claims process, Emily, you're able to see my screen?



Emily Clifford - 26:08

No, it's very small. Can you zoom in?



Urmi Athavale - 26:11

Yeah, I'll zoom in, but this is the comment. You just read this comment and I'll show exact which part. So I did this comment for. So he's asking if there is a system name for each block. I'll show those blocks. Or there are. There are more than one systems that are in place. So I think he's talking about these four blocks. This, this part, yeah.



Vijay Agarwal - 26:33

So Emily, to describe, you know, the billing tutorial talks about some systems in which a patient's surgery records are there and then in some patient in some system where the claim gets logged. Right. So in this flowchart here that you shared with us, it says charge captured, but it doesn't say charge captured. Where is it captured on email or is it captured as a hand note or what? So we would want to understand what is the current system for capturing the charge and then what is the current system for reviewing the coding, what is the current system for making an entry of the charge and so on. So if you can correlate the boxes to a system right now, that will be much easier for us to understand.



Emily Clifford - 27:21

Sure I can. Let me reference another document and then check with Dr. McHugh to make sure that I'm giving you the right information and then I'll send it back to you. So probably today. Today or tomorrow.



Urmi Athavale - 27:35

Cool.



Vijay Agarwal - 27:35

Okay, awesome. And then the billing tutorial that we have received is, you know, is somehow like unstructured notes that we have got. Right. So it was not giving me a clear view of the thought process in the way that we should consume that document. So maybe if Brian was there we could have understood. How do you read through this and how do you interpret this entire flow? Because it seems the flowchart and this document have some correlation in them and I was not able to make that correlation clearly.



Emily Clifford - 28:12

Okay. Yeah, I think that probably would best for him to walk you through the process verbally.



Urmi Athavale - 28:18

Yes.

Emily Clifford - 28:19



So let's find a time he's. He's out of. Yeah, let me find a time. Probably mid next week.



Vijay Agarwal - 28:29

Okay. Even if he is not able to come online, if he can send me an audio note for this billing tutorial document.



Urmi Athavale - 28:36

Okay.



Vijay Agarwal - 28:36

That will be just great. I can then convert all of that into a transcript and I can understand what he's trying to say.



Urmi Athavale - 28:42

That's great.



Emily Clifford - 28:43

Okay.



Vijay Agarwal - 28:45

Okay, cool.



Emily Clifford - 28:47

So I think very much it looks great.



Vijay Agarwal - 28:49

Yeah. Ashwini, you. Did you check if you have already requested permissions?



Ashwini Hirekodi - 28:53

Yes, so I did check and once we click on the request access, it's not going the access to them. Instead it's coming a pop up email. Sorry, pop up? Just a pop up saying some information. So I guess that's going to work. But I've shared some steps with Urmi which she can add in the email while sharing it to Emily.



Vijay Agarwal - 29:12

Okay.



Urmi Athavale - 29:13

Yeah.



Ashwini Hirekodi - 29:13

But for the recording, we are not able to find any recording that will help us to do the steps.



Urmi Athavale - 29:20

Yeah. So but send the screenshots.



Ashwini Hirekodi - 29:23

There's no screenshots as well. So I've just provided the steps alone.



Urmi Athavale - 29:27

Like what steps, sir? Ashwini has given me some steps. It directly says to click on Super Admin or Assign Admin.



Vijay Agarwal - 29:34

So then I think the easier way is we should get Emily's team member also on the call, do a screen share and guide them through the steps on the call if there are no screenshots. Right. Emily, is this, are these steps done by you or is there a separate team member that handles the Google admin?



Emily Clifford - 29:52

No, they're done by me. I mean I can do it right.



Urmi Athavale - 29:54

Now if you want me to share my screen. Yeah, yeah, I'll paste those in the chat as well and I'll share it on my screen as well. Okay.



Emily Clifford - 30:03

So you know what? Why don't I actually share my screen because.



Urmi Athavale - 30:07

Yeah, yeah. Okay.



Emily Clifford - 30:08

So give me one second. Let me just make sure I'm into the admin console and then I'll share my screen. Give me

one minute.



Urmi Athavale - 30:23

Okay.



Ashwini Hirekodi - 30:39

Okay.



Emily Clifford - 30:40

I'm going to share my screen.



Urmi Athavale - 30:42

Okay. Okay. Yes.



Emily Clifford - 31:02

Okay. Can you see?



Urmi Athavale - 31:03

Yes, yes I can. Okay. Yeah. You just. You've logged in. Okay. You're an Admin. No. Yeah, you go to account. Under account, are you able to see admin roles? Yes. Yes. Click on that. Then click on super admin. Yeah, super admin actions or super admin. Okay. Uhhuh. Click on super admin. Okay. System role, assign admin. Is there any where. Where you can assign admins? Yeah. Okay. Assign users and then you select a user. You select apps at the rate McHugh surgery dot com. Okay. Assignment assign role. Yes. Okay. And repeat for any other like sir, do you want yours added as well?



Vijay Agarwal - 32:05

No, no. I think we should only use apps. No need to add any other ids. So I think with apps then whatever

permissions we need we will take.



Urmi Athavale - 32:14

Okay. So okay. Okay. And under. Are you able to see I am an admin anywhere on the left menu. I am an. This is.



Emily Clifford - 32:26

This is where I had trouble.



Urmi Athavale - 32:28

I didn't add our team as owner. Okay. No.



Vijay Agarwal - 32:34

So only now that apps is added as a system admin, let's log in this. Log this in at our side and we should be able to do the rest of the steps. We. I don't think we need Emily to do any of the other steps since apps is the admin.



Urmi Athavale - 32:49

Okay. Ashwini, do you have anything like you want to add? Because you've added like add our team as owner. Right. So yes,



Vijay Agarwal - 33:02

I don't think we need that.



Urmi Athavale - 33:05

Okay.



Vijay Agarwal - 33:07

Because this is done part B, add our team as owner. So the part B doesn't happen in Google admin. For this you need to go to the GCP console for that. The URL is different. That's why you're not able to see that on the current screen.



Urmi Athavale - 33:22

Oh, okay. You. Oh okay.



Vijay Agarwal - 33:24

Yeah. That's a Google console menu.



Urmi Athavale - 33:27

So okay, this IM and admin, you're saying sir, is.



Vijay Agarwal - 33:31

Yeah. So for that we need to share the Google Cloud console link with Emily, which is cloud.google.com or basically I will just share it in the chat right now.



Urmi Athavale - 33:41

Okay. Anything else?



Vijay Agarwal - 33:46

Yes. So I'm just sharing another link with you. Emily, let's just see if you are able to open this.



Emily Clifford - 33:52

So let me stop sharing.



Vijay Agarwal - 33:55

Yeah, I sent you one in chat. Can you click on that link and see.



Urmi Athavale - 34:00

Sure. Admin.



Emily Clifford - 34:35

It keeps defaulting back to my usual email address when I try to like change it to the admin at McHugh dropdown. I'm not able to do it.



Vijay Agarwal - 34:48

Okay. Okay. Maybe you need to. You should try and open it incognito mode on the browser.



Urmi Athavale - 34:56

Are you able to add another account? Emily, if you're getting.



Emily Clifford - 35:01

No, every time I do, I'll do like I'll go to the drop down to add a new account and it defaults me back.



Vijay Agarwal - 35:07

So hold on.



Urmi Athavale - 35:08

Yeah, because it does that sometimes. Yeah, yeah. Because it is allowing me to add an email or phone. Yeah.



Emily Clifford - 35:18

Let me try.



Urmi Athavale - 35:19

Hold on. One second. It.



Emily Clifford - 36:35

Okay, I'm in that.



Urmi Athavale - 36:38

Okay,



Emily Clifford - 36:40

Let me share this screen.



Ashwini Hirekodi - 37:04

Okay.



Emily Clifford - 37:04

Can you see that?



Urmi Athavale - 37:07

Yes, we can. Okay. Click on the left menu.



Vijay Agarwal - 37:13

You will have to select the project first. Select the project. Okay. If you go to I am and.



Urmi Athavale - 37:21

I am an admin. Yeah. Grant Access. Is it. Go to IIM and admin. We're here. I am. Can you scroll down once? Sure. This is the roles Managed resources.



Vijay Agarwal - 37:47

There should be Grant Access, right?



Urmi Athavale - 37:49

Yeah, correct.



Vijay Agarwal - 37:51

So it should be either. So. Okay, so Emily, can you click on the right hand side one?



Ashwini Hirekodi - 37:56

Sorry, can I interrupt? So once we go into I am and admin, then we need to click on Iam.



Urmi Athavale - 38:02

Okay. Okay. Yeah.



Ashwini Hirekodi - 38:04

Here we need to give a click on Grant Access. Is that.



Urmi Athavale - 38:12

No, no.



Ashwini Hirekodi - 38:12

To view a project. Okay. There's no project that's getting.



Urmi Athavale - 38:19

Do we need to select a project for first on the top we should.



Vijay Agarwal - 38:23

Select a project next to Google Cloud and then we have mc.



Urmi Athavale - 38:31

Yes, I am. Billy.

 Emily Clifford - 38:39

Grant access.

 Urmi Athavale - 38:40

Yes. Yes. Okay. New principles. What'd you say?

 Emily Clifford - 38:51

Where am I going now?

 Urmi Athavale - 38:52

Yeah, can you.

 Emily Clifford - 38:56

Hold on?

 Urmi Athavale - 38:56

Let me try to figure out how to move.

 Ashwini Hirekodi - 38:59

We have here select rules.

 Urmi Athavale - 39:02

Yeah. Select as owner. Right?



Vijay Agarwal - 39:04

Yeah. So first in new principles, she needs to add apps at the rate. Yes, correct. So in new principle, please add apps at the rate. Apps are the right. Yeah.



Urmi Athavale - 39:21

Yes.



Vijay Agarwal - 39:21

Perfect. And then make the role as owner.



Emily Clifford - 39:25

You said owner.



Urmi Athavale - 39:26

Yes. Yeah.



Emily Clifford - 39:29

Network administrator. I don't see owner.



Vijay Agarwal - 39:31

If you can type this on the search.



Urmi Athavale - 39:33

Oh, sure. Yeah.



Vijay Agarwal - 39:37

Yeah.



Emily Clifford - 39:39

Yes.



Vijay Agarwal - 39:39

Right.



Urmi Athavale - 39:40

Okay.



Emily Clifford - 39:42

Safe.



Vijay Agarwal - 39:47

Right. I think then they should be all good now.



Ashwini Hirekodi - 39:52

Yes, that's right. These two things have done. But we also need permissions or we need to enable policies as well.



Vijay Agarwal - 40:02

But now that apps ID is the owner, then we should be able to do it ourselves.



Urmi Athavale - 40:06

Life.



Ashwini Hirekodi - 40:07

That's right, Vijay. But what if there's any problem? Sure.



Vijay Agarwal - 40:10

So let's. Let's give the policies. Please guide on what policies we need.



Urmi Athavale - 40:15

Sure.



Ashwini Hirekodi - 40:16

I think we need to go back to the earlier screen where we did the first task.

Vijay Agarwal - 40:23



Okay. So that's go to the sidebar.



Ashwini Hirekodi - 40:27

Okay.



Vijay Agarwal - 40:27

The hamburger menu.



Urmi Athavale - 40:30

Okay.



Vijay Agarwal - 40:33

And then. Ashwini, you'll have to guide the thing technically a bit. Where is the policy?



Urmi Athavale - 40:47

Are we talking on the Google Cloud console only?



Ashwini Hirekodi - 40:51

Not here.



Urmi Athavale - 40:51

On the earliest admin panel. Right.



Vijay Agarwal - 40:53

Okay. Only on the Google Admin.



Urmi Athavale - 40:55

Google Admin. Emily, can you switch it to Google Admin again? Yep, hold on, let me move over.



Emily Clifford - 41:12

Okay, let me stop sharing and start sharing on this one.



Urmi Athavale - 41:21

Okay.



Emily Clifford - 41:25

Okay, Can you see that.



Urmi Athavale - 41:34

Where to go and what policies to select? Hello,



Vijay Agarwal - 41:42

Ashwini, can you guide what policies we need here?



Urmi Athavale - 41:46

You're on mute. Okay. Okay,



Ashwini Hirekodi - 41:52

Sorry about that. So I was just checking with my. On my end as well. So in the roles, is there an option to search?



Urmi Athavale - 42:02

In Roles, is there an option to search.



Emily Clifford - 42:06

Yep. Up here.



Urmi Athavale - 42:08

Yeah.



Ashwini Hirekodi - 42:09

Can you search as roles/flash roles?



Emily Clifford - 42:18

I'm sorry, I don't understand what you're saying.



Vijay Agarwal - 42:20

Yeah, can you type Ashwini in the chat box?



Ashwini Hirekodi - 42:23

I have just one moment. I'll paste it in the chat. So all those things need to be searched and then we need to click on Grant access for these. Just one second. Yeah, so all these we need to select one by one and then give the. Then Grant access for these.



Urmi Athavale - 42:46

Access to.



Vijay Agarwal - 42:47

Grant access to apps id.



Urmi Athavale - 42:50

Yes.



Emily Clifford - 42:58

I don't understand.



Vijay Agarwal - 43:01

Yeah, I think. One second. Let me, let me simplify.

Ashwini Hirekodi - 43:05



So.



Vijay Agarwal - 43:07

This will not show up in the search. Actually, I mean, sorry about that. If you go back to the roles view, it is helpless Group services. Super. It should show up here somewhere which says Organization admin. Yeah, so I don't see that to be available here. No. So I mean, let us circle back internally and with the permissions that you have given already to us, we should be able to make our way, is my gut feeling. If not, then we'll send you a separate note with exact steps on what needs to be done.



Urmi Athavale - 43:54

Okay, that sounds good. Okay.



Emily Clifford - 43:58

Okay, thank you so much.



Vijay Agarwal - 43:59

Thanks, Emily. And I'll share the recording link shortly with you.



Urmi Athavale - 44:02

Okay, great. Thank you.



Vijay Agarwal - 44:04

Thank you. Bye. Bye.



Urmi Athavale - 44:05

Thank you. Bye.